



ABOUT FLOW

AboutFlow Platform - *Modelling a line of business Application - Life Cycle Description V2*



Automate Business Processes

LIFE-CYCLE

Requirement Analysis

Design

Test

Document

Implement

Low-Code, No Code

Process Efficiency

Customer Experience

Increasing Agility

Automating Manual Processes

Compliance

Enhancing Collaboration

Improve Productivity

Scalability

Governance and Control

Training and Support

Workflow Management

Citizen Developer

Citizen developers are empowered to build applications using The Platform, even with little to no coding experience.

Services Available

Consulting

Development

Training

Support

Why choose AboutFlow?



1. Tailored Solutions for Measurable Results

We offer customized BPM systems that exceed standard software solutions to enhance your specific processes, boost productivity, and maximize profits. Choose the deployment option that best fits your IT strategy, whether it be on-premises, in the cloud, or a hybrid model.



2. Trusted Partner with Extensive Industry Experience

AboutFlow has developed enduring partnerships over the years, showcasing a consistent track record of delivering tangible results. Clients in various sectors rely on our ability to adapt to their changing requirements, acknowledging our dedication to excellence.



3. Proficiency in Integration for Streamlined Operations

Our team ensures a smooth integration with your current systems, ranging from ERP to line of business (LOB) software, merging and enhancing operations right from the start.



4. Adaptable Architecture for Sustainable Benefits

The AboutFlow solution is crafted to accommodate growth, adapting alongside your business to address fresh challenges and capitalize on emerging technologies.



5. Building Confidence through Support

We provide continuous assistance and instill confidence in your team through comprehensive training, allowing them to effectively utilize your BPM solution.

Guiding Your Vision Towards Achieving Success



UNDERSTANDING YOUR BUSINESS

We start by exploring your unique challenges and determining how a customized solution can effectively resolve them. This initial assessment guarantees that our strategy is tailored to your specific pain points.



TAILORED DEVELOPMENT

We develop individualized business process solutions tailored to the information collected and validated during the scoping phase.



TESTING & QUALITY ASSURANCE

Our comprehensive testing procedure guarantees that the solution aligns with functional needs and merges effortlessly. Your team's involvement is integral to validate real-world functionality for a seamless deployment process.



TRAINING AND ENABLEMENT

During the training phase, we offer a foundational training manual and customized training sessions for internal trainers, IT support staff, and end-users to facilitate rapid adoption.



DEPLOYMENT AND ONGOING SUPPORT

We oversee the entire implementation process and offer continuous support to ensure that your solution grows along with your business and stays optimized.



Improve Productivity

Human Resource Processes

- Recruitment
- Personnel Case File
- Leave Application
- Overtime
- Time and Attendance
- On Boarding
- Probation Assessments
- Resignation
- Transfer
- Performance
- Disciplinary Hearings
- Employment Equity
- Travel and Subsistence
- Supply Chain Processes**
- Supplier Database
- Supplier Assessments
- Requisition for Goods and Services (Demand)
- Rent-In Agreements
- Rent-Out Agreements
- Service Level Agreements
- Declaration of Interests
- Invoice Approval
- Hybrid Records Management Processes**
- Records Classification
- Scheme
- File Plan
- Records Control Schedule
- Correspondence

Unlock the power of efficiency

- Enhance Operational Efficiency
- Simplify Complex Work processes
- Strengthen control and security measures
- Make educated Choices
- Facilitate Seamless Connectivity
- Maintain Workflow Continuity
- Enhance Accuracy and Uphold Responsibility
- Implement Standardized and Centralized Process Management
- Upkeep Comprehensive Documentation
- Optimize Search Analysis
- Foster Interdepartmental Collaboration
- Effectively Handle Change
- Ensure Compliance and Retain Oversight
- Expand According to Expansion
- Embed Efficiency
- Automate Process Commencement

AboutFlow Product Features and Processes

Our business process management software provides a variety of features, including:



Process Suite
The main platform for developers and administrators to create and implement processes, as well as oversee corporate users and their interactions within these processes.



Security Framework
A Security Framework ensures that users have appropriate access and authorization to perform tasks within their designated authority level.



Navigation Framework
The Navigation Framework empowers developers to efficiently craft and launch visually engaging, uniform web applications that provide end-users with a seamless and user-friendly experience.



Versioning Framework
The Versioning Framework enhances process application deployment, ensuring faster updates with minimal downtime and no disruptions to productivity or data.



Web Navigator Interface
End-users use the Web Navigator Interface in FlowCentric Processware for efficient navigation and task completion.



Integration Framework
A company can boost efficiency and productivity by using an Integration Framework to connect systems through a unified interface, eliminating the need for switching between multiple systems.



Integrated Search Engine
The Integrated Search Engine efficiently locates both current and archived data, eliminating the need to search through various storage methods.



Managed Code
Managed Code can run on any machine with the .NET framework, regardless of hardware or operating system, enabling compatibility with various platforms.



Notification, Routing and Escalation Engine
The Notification, Routing, and Escalation Engine enables end-users to receive task notifications via SMS or email, pass tasks to colleagues, and automatically escalate unresolved tasks within a set timeframe to keep workflows active until completion.



Reporting and Analytics Framework
A comprehensive Reporting and Analytics Framework that captures data from completed tasks, enabling reports to be generated at any point in time, including months after the tasks have occurred.

Automate Business Processes

Asset Management Processes

Insurance
 Identification & Tracking
 Warranties & Guarantees
 Asset Register
 Disposal
 Survey
 Unbundling
 Donations
 Transfers

Project Management Processes

Project Charter
 Correspondence
 Invoicing
 Progress Reports
 Meeting Agenda & Minutes
 Risks
 Change Proposals
 Work Elements
 Milestones
 Tasks
 Timesheets
 Budgets
 Contract Management

Governance, Risks & Compliance

Risks
 Mitigation Plan
 Controls
 Assurance Provider
 Policies
 Procedures
 Work Instructions

Companies use AboutFlow to:



Develop tailored process-driven business applications to greatly improve efficiencies.



Reduce their dependence on emails, paper forms, and messaging applications for greater control and efficiencies.



Integrate to and extend the life and functionality of their core systems, such as their ERP.



Add meaningful action to the data generated by people, systems, and IoT sensors.



Ensure that processes run seamlessly between departments, regions, and suppliers.



Digitise and automate complex business processes while reducing or eliminating repetitive, manual, or paper-based tasks..

Industries Served

Government

Advertising

Aerospace

Agriculture

Animal Health and Veterinary

Animation & Graphic Design

Architecture & Design

Automotive

Biotechnology

Chemical

Construction

Cosmetics

E-commerce

Education

Electronics

Energy

Entertainment

Environmental Services

Fashion and Apparel

Finance

Fintech

Fisheries

Food and Beverage

Forestry

Furniture

Gaming

Government

Healthcare

Hospitality

Household Goods

Human Resources

Import and Export

Information Technology

Insurance

Legal Services

Luxury Goods and Jewelry

Luxury Goods

Manufacturing

Maritime

Market Research

Media and Publishing

Mining and Metals

Music

Non-Profit Sector

Oil & Gas

Paper and Forest Products

Pharmaceutical

Professional Services

Public Relations

Real Estate

Retail

Security Services

Shipping & Logistics

Sports

Telecommunications

Textiles

Think Tanks

Tourism

Tourism

Transportation

Utilities

Waste Management

Wine & Spirits

Paper and Forest Products

Pharmaceutical

Professional Services

Public Relations

Real Estate

Retail

Security Services

Shipping & Logistics

Sports

Telecommunications

Textiles

Think Tanks

Tourism

Transportation

Utilities

Waste Management

Wine & Spirits

Build Applications without limits

Authentication Methods

- Azure Authentication
- Claims Based Authentication
- Forms Authentication
- Windows Authentication

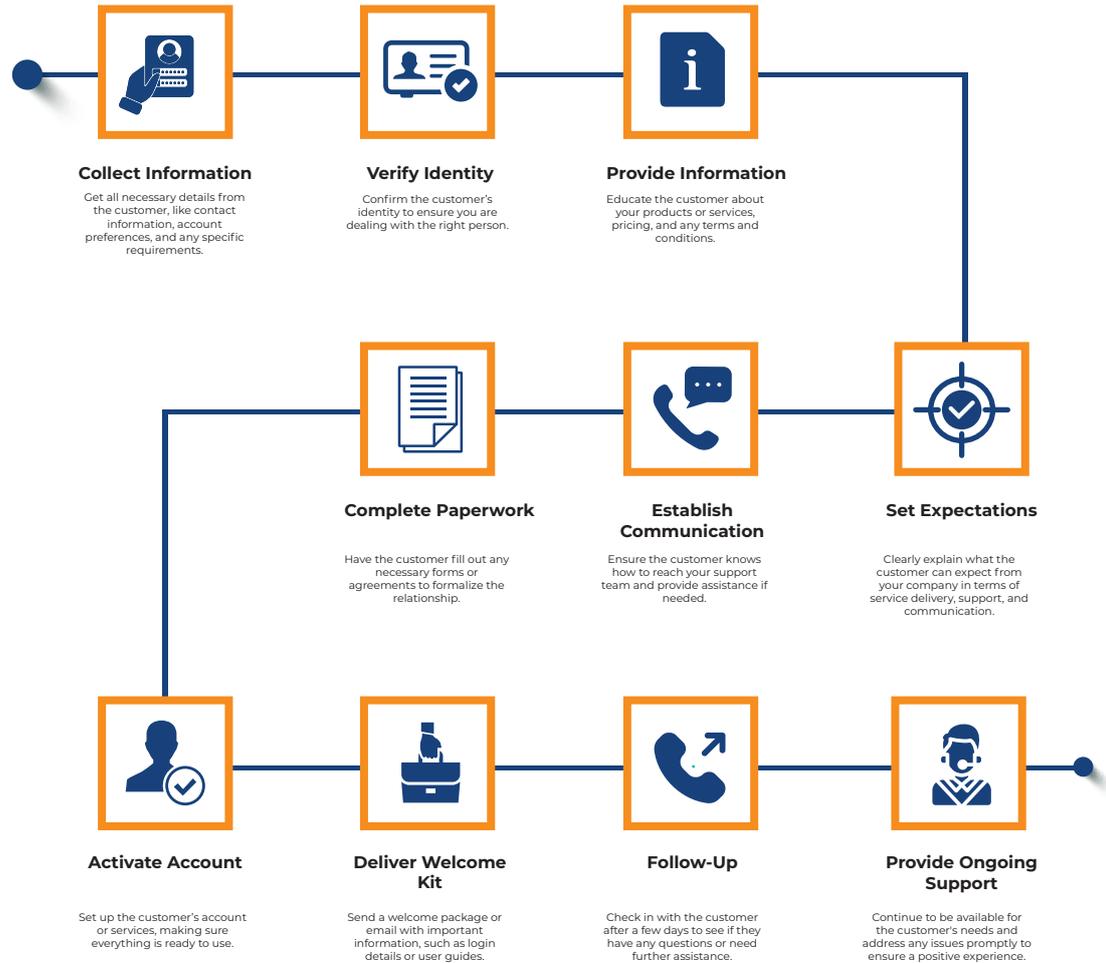
Own Infrastructure

- Windows Server
 - Application Server
 - Database Server
- SQL Server
 - SSRS
 - SSIS
- Microsoft 365
 - SharePoint (Optional)
 - Teams (Optional)
 - Power Automate (Optional)
 - Outlook
 - Excel

Hosted

- Shared Solution
 - Application Server
 - Database Server
- Dedicated Solution
 - Own Database Server
 - Own Application Server

Revolutionise the Business



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Build Applications without limits

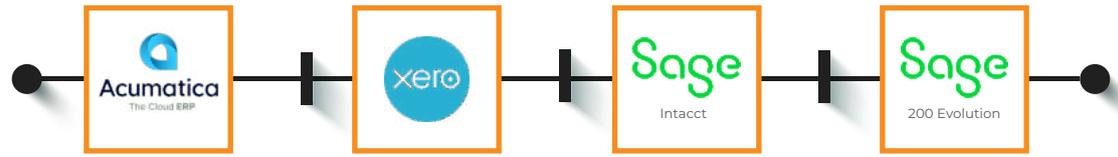
Microsoft 365 Integration

- SharePoint Online
- Teams
- Outlook
- Power Automate
- Excel

Financial System Integration

- PhoenixERP
- EMS
- Solar
- Munsoft
- Samras
- Promun
- BuildSmart
- Acumatica Cloud ERP
- Sage 200 Evolution
- Sage Intacct
- Xero

System To System Integration



More About Our Software Solutions

- Accounting and Finance**
We streamline financial processes and boost fiscal control with solutions tailored to your business.
- Facilities Management**
We elevate your facility operations with tailored solutions for efficient maintenance and resource optimisation.
- Fixed Asset Management**
We enhance asset tracking and management with custom-built business solutions.
- Human Resources**
We revolutionise your operations for maximum efficiency and employee satisfaction with tailored HR solutions.
- Information Technology**
We achieve IT excellence through streamlined workflows and rapid issue resolution with custom-built business solutions.

